

Sustainability

# We bring progress and well-being

In 2019, Sustainability was consolidated as another growth pillar. Our shared value programs and genuine relations with our stakeholders are the engine to promote confidence building and generate economic development in the regions.

Our Sustainability Model allows us to develop infrastructure and assets for electric energy transmission and transportation and distribution of gas under an organizational culture with an attribute of Social Awareness. We are progress enablers in the framework of the Sustainable Development Goals (SDGs).

GEB Sustainability Model



Wiwa community in their ancestral activities

Our Sustainability model is a system that delivers and harmonizes:

- The environment in which we carry out our business (socio-political and territorial, laws and regulations, corporate, talent management and markets to identify partners and new businesses).
- ESG factors and criteria: (Environmental, Social, Governance) factors or criteria and innovation specific to the management of the Group and its companies.
- Relations with stakeholders with whom we maintain genuine, permanent and long-term relations: primarily the communities in the territories, employees and contractors, shareholders and investors, and authorities.
- The corporate strategy that guides the decisions and actions that respond to the manifestations of the environment and to the purposes of generating value, and which is deployed through solid corporate governance, corporate policies and processes with awareness and operating models aligned with the highest international standards and best practices.

**Sustainability is the ability to understand and manage the environment, to innovate and adapt the businesses, thereby creating profitability and sharing benefits with the territories in which we operate with a long-term vision.**



# Social Awareness in articulation with the SDGs



GEB's Sustainability Model is based on six strategic lines that guide our social, environmental and governance management, based on the SDGs, as follows:

- **Cultural transformation** We promote occupational safety, health and well-being as a top priority in carrying out our business and in everyday actions.
- **Connections of progress** We turn energy sources into enablers of progress for the communities in the territories where we operate.
- **Promotion of the regulatory agenda** We promote the regulatory agenda in favor of progress in the energy industry and to the common benefit of the stakeholders in the markets we develop, beyond the particular interests of our businesses.
- **Promotion of energy efficiency** We act as integrators for different organizations and educational institutions with the purpose of developing joint actions aimed at promoting the adoption of low emissions energy sources.
- **Transforming territories** We implement actions focused on progress and shared benefits to transform the territories where our infrastructure projects are located.
- **Climate resilience** We promote business opportunities taking into consideration their environmental and social challenges in their design.

As a Group we understand and apply Social Awareness, which is the sensitivity that allows us to interpret and respond to the realities of the communities in the territories where we operate and with which we permanently relate. We implement it taking into consideration the following factors, among others:

- **Diversity, inclusion, women and gender equality** Aimed at promoting and maintaining a work environment and corporate culture that offers equal opportunities, rights and responsibilities, free from any discrimination, to ensure the equality of men and women, as well as to promote women's leadership and empowerment.
- **Care of the environment** Focusing on relations with the environment and climate change, a systematic vision of the environment, our good behavior as citizens, mitigation of impacts in all operations, responsible compliance with applicable regulatory requirements regarding the environment, and acting under the precautionary approach.
- **Use of economic resources and customer orientation** Adequate management of the resources and public utilities of the best quality, to thereby promote the inclusive and sustainable economic growth of our customers.



Photograph by our employee Nelly Uribe  
Photography contest

- **Genuine Relations and generation of Shared Value** Focused on building trust and solutions for the progress and well-being of the territories and our businesses. We act in a manner that is respectful of the cultures of the countries where we are present and we are developing models to calculate our social return on investment (SROI) and other impact assessments. We also make our Social Awareness extensive to our employees' families, who are also part of the organizational culture.

The purpose of everything we do is to continue to stand out in the energy sector and businesses in the region, not just because of our financial results, but also for our Social Awareness as a leading company in multicultural relations, in due diligence practices regarding respect for human rights, in contributions to peace building and the protection of life based on occupational safety and health, and for our Shared Value proposals to address the challenges faced by the energy sector and the territories where we are present.





President of Grupo Energía Bogotá, Astrid Álvarez, with children of the Wiwa ethnic group during community meetings for the Colectora project.

**Our stakeholder relations are based on transparency and on building a harmonious environment.**

### Why is it important? (103-1)

The implementation of our Sustainability Model is important because the environment in which we do business and operate our assets are rural areas, some of which have been affected by the armed conflict and illegal activities, or with presence of different indigenous communities, as well as numerous unmet needs, and in some cases, weak government presence.

At GEB we not only talk about strategic relations, we talk about Genuine Relations that are ongoing and transparent, a strategic vision aligned with global trends that contributes to the viability of the projects and to the generation of development at the local, territorial and community levels.

We also work on building partnerships with strategic partners such as the National Army, the National Police, NGOs, local companies, institutions and governments, in order to reach the territories and bring progress. In this way we maximize the impact of our investments while we improve the life quality of the people in the countries where our Group has operations.

### How we manage it

(103-1) (103-2) (103-3)

The integration of our corporate strategy with the various stakeholder groups is based on transparency and on building a harmonic environment based on the principles of the Organization for Economic Co-operation and Development (OECD).

The corporate strategy establishes the Sustainability Policy and the Sustainability Model, which provide specific prioritized guidelines for relations and social investment mechanisms. In 2019, by strengthening the Sustainability Department and the creation of the Transmission Branch (which includes the Sustainability Department, which in

turn is comprised by the offices for Social and Shared Value, the Environment and Lands Management), we continue to evolve towards the generation of Shared Value, as well as by enhancing the capabilities of the Occupational Safety and Health Department, which is responsible for implementing our model of the vision of Zero Accidents with disabilities, covering all processes and companies that are part of the Corporate Group.

The Social and Shared Value Office has become the best source of information on the reality of the communities, and is called upon to identify these contexts to enable other company areas to develop business models that generate solutions for their needs while identifying business opportunities.



Girl for the Wayuu community





Rodrigo Hernández, manager of the *Refuerzo Suroccidental* project with children from the Embera-Chamí community at the Suratena reservation in Marsella (Risaralda)



## Genuine Relations

### Why is it important?

(103-1)

GEB's Sustainability Model, which guides the genuine, permanent and transparent relationship with our stakeholders, begins with the understanding of the environment as the sum of social, cultural, economic and political conditions that define the territorial dynamics. In order to make the projects viable under the guidelines of our Sustainability Policy, we gain a better understanding of the territory by having a permanent presence, and thus we design and implement social management strategies according to the particular realities.

In 2019 we established general guidelines on social investment and inter-cultural relations covering the entire Corporate Group. In order to follow up on their implementation, we have incorporated them into our Integrated Management System.

### How we manage it

(103-2) (103-3)

One of the key aspects of the relations strategy is to have a team of social managers and an inter-disciplinary team of professionals in physical

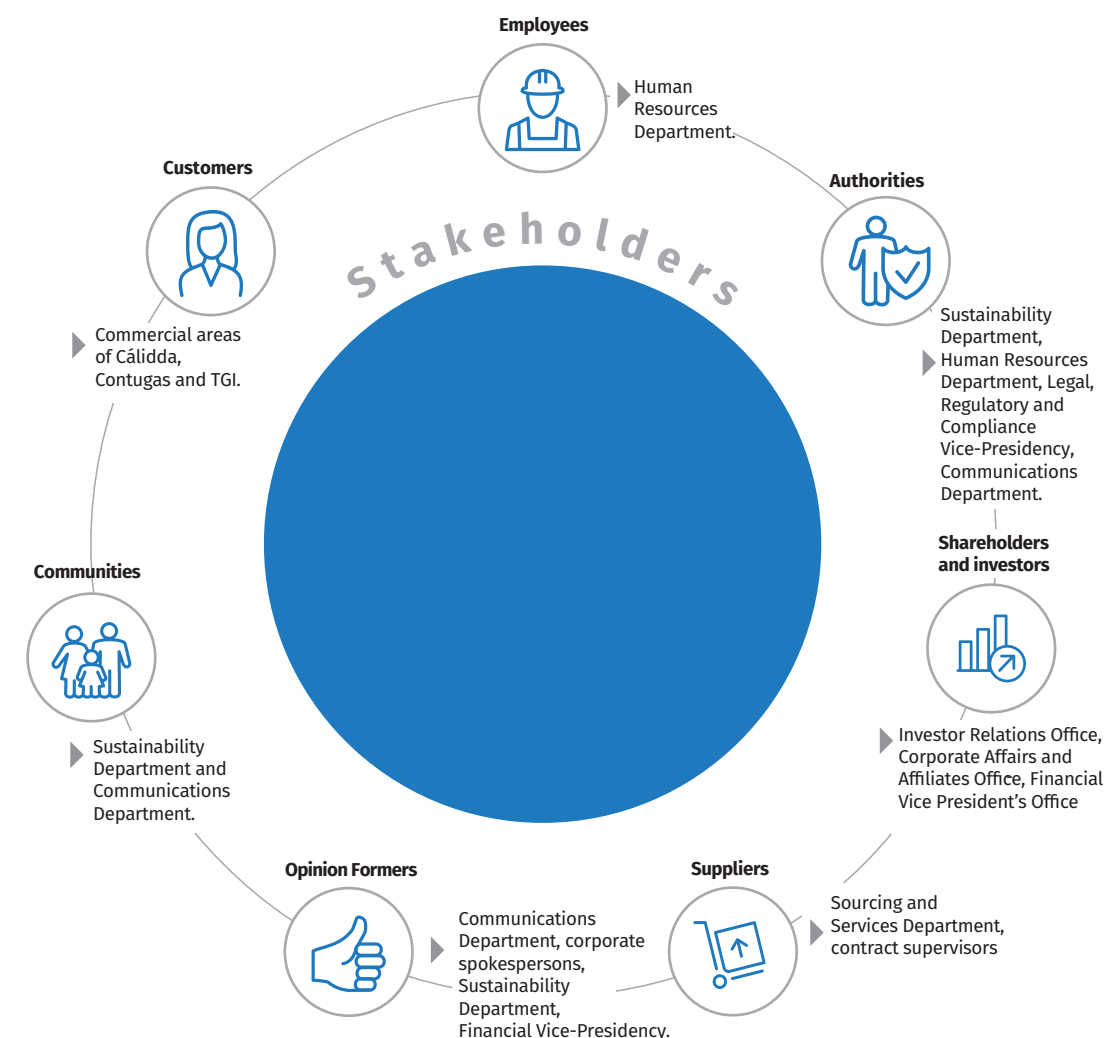
safety, environmental management, occupational safety and health (OSH) management and lands management, who are constantly present in the territories (they are distributed in four regions covering all the territories in which we have projects and operations). This presence has enabled us to provide information and timely assistance to all stakeholders: land owners and holders, municipal and departmental authorities, social organizations, ethnic groups and environmental authorities, among others.

(103-3)

**As a Corporate Group, we have defined 8 instruments to relate with our stakeholders in diverse socio-political and cultural environments.**

## Stakeholders and relations channels

(102-40) (102-42)



(102-43) (102-44) For additional details on the mechanisms, frequency of relations and key topics for our stakeholders, see the Annexes.

(102-43) As a Group, we have defined the following stakeholder relations instruments in diverse socio-political and cultural environments. These are:

- **Social dialog** We promote both formal and non-formal regional and local relations with a variety of actors, acknowledging the diversity of points of view on territorial development and the opportunities for our stakeholders.

- **Inter-cultural relations** We assure Human Rights due diligence and compliance with the principles of the Convention 169/1989 of the International Labour Organization (ILO) on indigenous peoples, to acknowledge and respect cultural diversity and the importance of self-determination for the communities that coexist in the territories. This is made extensive to other social groups, such as Afro-descendant communities and other ethnic minorities recognized by the Constitution, in the case of Colombia, which establishes the protection of their rights.



GEB employees with members of the Wayuu community in La Guajira

### 100% of the Corporate Group companies have the Sustainability Model implemented and in operation.

(Own - Implementation of the Sustainability Model)

- **Institutional strengthening** We support local authorities and entities in building and strengthening competencies and abilities to structure projects and searching for partners and possible sources of financing to implement their development plans.
- **Community empowerment** We support local communities in developing competencies for effective and legitimate governance of their formal community organizations, as well as the implementation of their development and life plans.
- **Promoting social leadership** We promote opportunities for local opinion formers and spokespersons with a greater understanding of local, regional and global dynamics, always with partners that favor the establishment of networks of social leaders at the regional, national or international level.
- **Accountability** We ensure that our stakeholders have timely access to sufficient information, and we submit periodic reports on our Social and Environmental Management and our Shared Value projects in the territories.

- **Social investment** We leverage the social infrastructure as a starting point for community business ventures and to materialize relations with vulnerable communities, always in coordination with local or national government bodies to ensure the continuity, permanence or expansion of the initiatives over time.
- **Corporate volunteers** We strengthen our Social Awareness cultural attributes in all our employees through specific and material actions in the territories, always in coordination with local government bodies and community leaders.

## RESULTS

The following was the progress made in building genuine relations with our stakeholders in 2019:

- **(206-1) Regarding the company's position in the sector and its relations with other companies,** the Group's affiliates were not involved in any legal proceedings related to unfair competition or monopolistic or anti-competitive practices.
- **(Own - training for authorities)** In Colombia, through the Transmission Branch, we signed agreements with eight public and private sector entities for the execution of shared value programs (SVP), including with the Coffee Grower Committees of Valle del Cauca and Risaralda, the Ministry of Education, Renergy, Efigas, Mayor's Office of Dosquebradas, Fundación San Clemente, Asodesam. Shared responsibility agreements and contributions in kind were also made with the municipal mayors of Pereira, Circasia, Pradera, Florida and Candelaria. Also in 2020, we discussed on two occasions entering into agreements with the committees of Coffee Growers of Caldas and Antioquia, and have an agreement underway with the Chamber of Commerce of Santa Rosa de Cabal.
- **(Own - Participating authorities).** In the framework of the UPME 02-2009 Armenia 230 kV project, we worked with Universidad EAFIT to implement the institutional strengthening of the municipal authorities of Circasia, Filandia, Pereira, Dosquebradas and Santa Rosa de Cabal. Training was provided to 25 civil servants on the Integrated Management System.
- **(Own - Dialog sessions)(413-1).** We restarted construction

- activities of the project UPME 05 -2009 Tesalia-Alfárez 230 kV section IIB and section III, which we have been able to develop without stoppages or blockages. To this end, we carried out several information activities with stakeholders from the municipalities of Candelaria, Pradera, Florida and Cali, in Valle del Cauca (Colombia). We focused on achieving timely and ongoing Social Management in the territory, which has enabled the viability the works without social incidents.
- **(Own - Dialog sessions)(413-1).** We started the construction activities of the UPME 04-2014 project, in section I (Medellin-La Virginia), where we carried out information meetings at the 19 municipalities and 75 districts through which the project passes, in the departments of Antioquia, Caldas and Risaralda.
- **(EU22)** With the reconstruction of the Jamondino-Mocoa line, affected by weather conditions (avalanche in 2017), we assisted the resettlement process of three families in Mocoa (Putumayo); another family was relocated in Rio Blanco, Tolima. In this manner we help improve life conditions thanks to access to basic social services of health and education, in addition to public services.
- We strengthened the ancestral knowledge of the Paez Las Mercedes reservation and built the indigenous maloca that benefited the 65 families living in this reservation. We have been working on relations with the ethnic communities in the area of influence, based on the premise of respect for diversity and multiculturalism. Consequently, (411-1) in 2019 there were no cases of violation of the rights of indigenous peoples.

## Leaders in Sustainability

The results of the 2019 Corporate Sustainability Assessment of GEB performed by the firm SAM from Switzerland, enabled our recognition as leaders in the gas industry due to our performance in the Dow Jones Sustainability Index (DJSI). The assessment produced the highest score in the social dimension for stakeholder engagement practices (100 points of 100 possible) among the participating companies in the "gas utilities" industry. This achievement encourages us to continue enhancing our practices to world-class levels.



Delivery of solar kits by TGI in La Guajira





## Shared Value

### Why is it important?

(103-1)

Until the first quarter of 2019, the Group's Sustainability Model had four strategic lines for performance of the social investment strategy. Based on a review of our Sustainability Model, we redefined six social investment programs to generate shared value, and which are now part of the model adopted by all subsidiaries in Colombia, Peru and Guatemala.

(103-3) Our Social and Shared Value Management has enabled verification of compliance with corporate guidelines and regulatory requirements, as contemplated by our model, which is aligned with GEB's cultural attribute of Superior Performance. We achieved this by means of an Audit Plan and periodic monitoring performed by the contract supervisors as part of the Integrated Management System.

Additionally, our Sustainability Department defined a management indicator on "beneficiary population coverage", which aims to quantify the social coverage of the sustainability, social investment and shared value strategies in the area of influence of the projects that are either under construction or in active operation. This provides us better performance metrics for estimating the impact of our interventions in Colombia.

### How we manage it

(103-1) (103-2) (103-3)



United with Energy volunteer group during an embellishment drive at the neighborhood Las Cruces (Bogotá)



Delivery of school kits by the Transmission Branch in San Luis de Gaceno (Boyacá), in the area of influence of the Norte project

## Strategies for the Creation of Shared Value



### Recognizing needs, products and consumers

- Improving financial access among the public through products and/or services
- Taking care of under served or marginalized customers



### Redefine productivity in the value chain

- Driving productivity through better use of resources, employees and partnerships



### Improve the company's operating environment

- Improving the workforce, supplier base and institutions in the communities where the company operates

We materialize our Shared Value strategy through six strategic programs we defined in 2019, to focus our efforts to bring progress to the territories. They are aligned with the Sustainable Development Goals (SDGs) and are not mutually excluding. For that reason, a single project may address several of the six action lines.

### Energy for Peace (*Energía para la Paz*)

It is a program that brings together nearly 90 social, environmental, social infrastructure, leadership and life protection initiatives that benefit more than 18,000 people affected by the armed conflict in 11 municipalities in the departments of Valle, Huila and Tolima (Colombia). It includes initiatives to strengthen leadership, social capital and the social fabric, to recover the territories with safety and opportunities for progress.

We carry out initiatives in two action lines: the first is the Demining project, which is performed jointly with the National Army along 200 kilometers through which our energy transmission line passes in Tesalia-Alferez. 27 explosive artifacts have been deactivated. During the humanitarian demining operations, performed with The Halo Trust, an NGO, we have covered 46,542 hectares to verify that green areas are clear from mines, of which 7,288 have been declared clear over the last four years.

In the second line, the Skills for Peace project, we trained leaders in the territories where we operate in competencies to improve their coexistence through conflict resolution. (Own) We have trained 80 social leaders and teachers in skills to create opportunities for peace, and 55 civil servants and 300 social leaders in institutional strengthening. Their challenge is to multiply this knowledge among 14,000 youth and students, because we are convinced that a strong social fabric in a territory makes it less prone to the influence of external factors, corruption and violation of rights.



Our Energy for Peace program has received recognition from entities such as Women Together and Women Economic Forum, as well as the Significant Experience recognition of the Ministry of Mines and the Inspiring Companies award of ANDI.

**In 2019, the Group's social investment contributions totaled COP 17,502 million, including all affiliates.**

(Own - Social Investment)

### Energy for Competitiveness

Through this program, we support initiatives focused on generating income or creating jobs. For example, supporting small projects with investments, training or business strengthening to make them more competitive and thus improve their income.

We also work with organizations based in the territories that are related to the projects or assets in operation, directly or indirectly, with the aim of increasing their capacity and creating direct jobs.

(203-1) (413-1) An example is an initiative we assisted in Peru: Since 2010, Cálidda has provided support for 855 popular soup kitchens by providing free natural gas installations in 21 of the 48 districts in which we operate. In 2019, with investment of USD 13,196, 35 soup kitchens were installed, to benefit 2,446 people and with a positive impact on 44% of the communities where we operate. These establishments are managed by women leaders, many of whom are heads of household.





The popular soup kitchens we support in Peru through Cálida and Contugas benefit 80,000 low-income people.

### Energy for Well-being

At the Group we are convinced that communities need more positive lifestyles: more physical activity, opportunities for leisure and recreation, access to clean water and adequate nutrition.

Our program includes initiatives for water filtration, bio-healthy parks, improvement of sports spaces and community recreation spaces, such as parks and sports courts, because we know that communities are better off if they have decent areas.

In Colombia, through TGI we provide support to close to 16,700 people in areas under hydric stress in La Guajira, through the construction of windmills to pump underground water, community centers, solar energy systems, sanitary units and rural roads. We also provided eco-efficient stoves.

At TGI through the Works for Taxes program, we contribute to improving the life quality of over 31,000 people in the municipality of La Paz (Cesar) with the construction of Phase I of the local water network.

Among other relevant projects, in 2019 the Energy that Builds My Future component carried out 67 of the 87 initiatives that had been agreed to with the communities in the departments of Tolima, Huila and Valle del Cauca (the program continues in 2020).

The initiatives we have managed include improvements for over 420 homes, remodeling of 34 sanitary units, 14 upgrades to community houses and schools, 4 upgrades to rural water networks, 720 lineal meters rehabilitated, one productive project, over 40 eco-efficient stoves and 3 projects for recovery of historic memories, which benefit over 17,000 people.

(Own - types of contributions in hours) To this we add the activities carried out through our corporate volunteers under the United with Energy program, through which we leave our mark and improve community environments by contributing over 10,000 hours of work by our employees.

### Energy for Learning

Through this program, we seek to improve the coverage and quality of education at all levels, including technical and vocational education, and to reduce school dropout rates. In addition, we include the improvement and construction of infrastructure to offer decent and technological conditions that favor student learning.

In Colombia, for example, in partnership with the Ministry of Education, we designed and began implementing the Interactive Classrooms with Solar Energy program. We started out with six solar energy classrooms, and during the first phase we will reach 24, which will include pedagogical contents from the Ministry and physical infrastructure made from recycled materials, air conditioning, computers, digital tablets and blackboards, interactive desk and projection equipment.

In Peru we provided training to over 520 students and teachers in social and emotional skills.



In 2020 we expect to benefit 15 municipalities in 8 departments of Colombia, and over 3,440 students with our Solar Energy Interactive Classrooms.



We trained 27 indigenous women from Guatemala in 2019 on making typical cloths and dresses. The aim of the program is to generate income to maintain their families.

### Ancestral Connections

At GEB we acknowledge the cultural wealth of each one of the communities in our areas of operations. With this program, we seek to recover traditions, uses and customs, ranging from culinary traditions to spiritual customs and languages. It is about recovering and preserving them, and in other cases it is about leveraging them through different initiatives.

A clear example is the initiative we implemented in Guatemala to train 150 women from Santa Lucía Milpas Altas, San Juan Sacatepéquez and San Raymundo, to help drive their economy by manufacturing and commercializing cleaning products.

Additionally, through agreements with local governments and organizations we provide supplies and machinery to make cloths and typical dresses, which were sold in the markets of Antigua and Sololá (Guatemala).

We also maintain genuine relations with more than 1,000 ethnic communities in our areas of influence in Colombia, Brazil, Peru and Guatemala.

In Colombia we work in areas with a very strong ethnic component, such as Mocoa, Nariño, La Guajira and Magdalena (Sierra Nevada de Santa Marta). An example is the initiative we carried out with the community that lives in the area of the Colectora project in La Guajira, where we initiated the largest prior consultations process in Colombia at present.

Additionally, through our highly qualified team of archaeologists we have managed various findings in the territories in which we operate. Our technicians in Peru, Colombia and Guatemala

have made more than 1,000 archaeological discoveries, which have been preserved under the guidelines of the competent institutions of the respective countries. All this is part of our strategy for the protection of the archaeological heritage. In Peru we have made over 300 findings, and in Guatemala we have made 485 excavations, finding 118 pieces and 24 monuments of the Maya culture.

### Energy for Transformation

We are committed to the mitigation of and adaptation to climate change, to the preservation of biodiversity and our natural wealth. To this end, we are developing initiatives such as Forests for Peace, with which we will reforest and protect more than 1,100 hectares in Colombia and Guatemala. We will also offset 9,600 hectares over the next three years. Another clear example is that we have planted 35,000 trees and restored 45 hectares to preserve the Barbas Bremen reserve, which is the green heart of the Coffee Triangle (Colombia).

In Peru we promote the use of clean energy, thereby avoiding the emission of 84 million tons of CO<sub>2</sub>; we therefore promote the use of natural gas in public transportation systems.

In Colombia we generate knowledge with the Alexander von Humboldt Biological Resources Research Institute through research projects. During 2019 we continued to manage through this institute a portfolio of offsetting areas for each one of our electric energy transmission projects. In this way we capitalize on this entity's knowledge and experience in biodiversity.



## RESULTS

- We transformed our Shared Value programs: we increased our lines of intervention from 4 to 6 lines, to bring process to the communities and territories in which we operate. This model of the Transmission Branch was adopted by GEB and is being replicated at all the affiliates.

### Colombia

- Through our Shared Value programs we benefited over 18.000 people in Valle, Huila and Tolima.
- We began to cultivate important relations with government entities such as the High Council for Competitiveness, the Territorial Renewal Agency, Colciencias and the Ministry of Education, as well as non-profit entities (the Alexander von Humboldt Institute for Research Biological Resources) and international cooperation entities such as ECLAC (Economic Commission for Latin America and the Caribbean), in order to articulate the territorial development plans and prioritize the areas that were most affected by the armed conflict, in order to combine efforts and raise financing to provide continuity to the programs.
- At the end of 2019 we executed 55 projects; 63 are still in progress and we hope to arrange 67 more that are currently being defined with the communities. Some of the most relevant programs are related to filtration of water for community use, lighting for public areas using alternative energy sources, and electricity for non-interconnected areas (distributed energy). We expect that the latter will begin to operate in 2020.
- Through a digital transformation for territorial management, we implemented a georeferencing



Volunteers of United with Energy for Bogotá

- We benefited over 2,000 families through the Non-Bank Financing Program, which provides Cálidda users with good payment records an alternative to finance products that are not necessarily related to natural gas, such as furniture, mattresses, materials and home appliances.

### Guatemala

- Through Trecsa we carried out 22 projects to satisfy the needs of the communities in the focus areas of infrastructure, productivity and skills training. Through these programs we benefited 28,750 people.
- We opened spaces within the central offices for various social support organizations to involve our employees in their projects.
- We released two archaeological sites to the General Directorate of Cultural and Natural Heritage of the Ministry of Culture and Sports.
- We held a high-level discussion event on the economic efficiency of the electric energy transportation system and its impact on the country's development, with attendance by 300 participants.
- 180 people from different sectors and company stakeholders visited the substations to learn about the electricity transmission process.

## CHALLENGES

- We will consolidate a more specific portfolio of shared value generation to strengthen social investment programs with offers of greater positive impact for communities.
- We will reach 100% implementation of the new Sustainability Model in all affiliates in order to position our Group as a partner for the territories and earn the trust of their inhabitants (strengthening Genuine Relations and the purpose of bringing progress to the communities).
- We will measure the impact of programs that already been in place for some time to assess their performance.
- We will expand the coverage of current projects to benefit more and more people in our areas of influence.
- We will complete the formalization of our management processes and procedures at each company, including the development of manuals and instructions.
- We will participate in implementing the territorial development plans with the social leaders of reach region and their teams.
- We will promote events with municipal governments for training of local authorities.
- We will approach the United Nations Institute for Training and Research (UNITAR) in Colombia to explore possible training partnerships.
- In Colombia we will consolidate strategic partnerships with the High Council for Competitiveness and the Renovation Agency.
- We will carry out prior consultations involving more than 200 ethnic communities in Colectora, a project located in the departments of Cesar and La Guajira (Colombia).
- With the Transmission Branch we will address requirements of both magistrates and environmental authorities to obtain the license for the two largest projects in central Colombia: Norte-Chivor and Sogamoso.

system that shows land tenure information and the daily activities of our social managers in the territories in real time. This avoids the use of paper.

- We developed a sustainable tourism model as part of our work on the promotion and preservation of the natural, cultural and archaeological heritage of a region covering six rural districts of the municipalities of Santa Rosa de Cabal, Dosquebradas and Pereira (department of Risaralda).
- We provided technical support for the preparation of the cookbook *Saberes, sabores, olores y fogones de La Loma afrocolombiana* (The know-how, flavors, smells and stove tops of Afro-Colombian La Loma) which includes the ancestral recipes of the community from the rural districts of Potrerillo and La Loma de Calentura, municipality of El Paso (Cesar), in order to strengthen their cultural identity.
- (413-1) We engage in operations, impact assessments and development programs with local community participation (Annexes).

- (413-2) We manage our real and potential negative impacts on our communities (Annexes) "Operations with significant (real and potential) negative impacts on the local communities" (Annexes).

### Peru

- With the social investment and shared value programs of Contugas and Cálidda we benefit more than 153,000 people in 49 municipalities in the country.
- With Contugas we implemented the first venture of a group of women belonging to the soup kitchen Un Día Mejor (Pisco), called Recicla+; this will generate greater income for them and their community.
- We received recognition in the Corresponsables Awards in Latin America, for the value of social responsibility practices in the NutriContugas program.
- We had no social conflicts with stakeholders in any of our operations.