



GRI

Contents

Index

GRI Standard	Table of Contents	Location	Omissions	External assurance
GRI 101: Foundation 2016				
General disclosures				
GRI 102: General disclosures 2016				
Organizational profile				
102-1	Name of the organization	Grupo Energía Bogotá		x
102-2	Activities, brands, products and services	Profile pages: 28, 29, 38, 43, 110, 111, 112		
102-3	Location of headquarters	Main Office Cra. 9 # 73-44 , Piso 6 Telephone number: +57 (1) 326-8000 - FAX: +57 (1) 326-8010 Bogotá D. C., Colombia		x
102-4	Location of operations	Profile pages: 2, 3		x
102-5	Ownership and legal form	Grupo Energía Bogotá S.A. E.S.P.		x
102-6	Markets served	Profile pages: 2, 3 We strengthen our customer relations Page 108 and 109		x
102-7	Scale of the organization	Profile pages: 2, 3, 142 Annexes page 217		x
102-8	Information on employees and other workers	Profile pages: 2, 3, 142 Annexes page 217		x
102-9	Supply chain	We optimize resources Page 119		x
102-10	Significant changes to the organization and its supply chain	During 2018, there were no significant changes to the Organization and its supply chain		x
102-11	Precautionary Principle or approach	Sustainability is in our DNA / We manage our risks Page 93, 156 The Group applies the precautionary principle to its environmental management, in accordance with Principle 15 of the Rio Declaration of the UN on the Environment and Development		x

GRI Standard	Table of Contents	Location	Omissions	External assurance
102-12	External initiatives	<ul style="list-style-type: none"> • National Association of Public Utilities Companies (Andesco, for the Spanish original) • National Business Association of Colombia (ANDI, for the Spanish original) • National Association of Financial Institutions (ANIF, for the Spanish original) • Colombian Association of Electric Power Generators (Acolgen, for the Spanish original) • National Association of Generator Companies (Andeg, for the Spanish original) • ProBogotá • Commission for the Integration of Regional Energy (CIER, for the Spanish original) • Colombian CIER Committee (Cocier) • Colombian Corporate Governance Institute • Electricity Sector Research and Technological Development Center (Cidet, for the Spanish original) 		x
102-13	Membership of associations	<ul style="list-style-type: none"> • World Energy Council (WEC) • Dow Jones Sustainability Index since 2012, in the emerging market category • Carbon Disclosure Project - CDP Driving Sustainable Economies • Securities issuers on the Colombian Securities Exchange (BVC) and Investor Relations recognition for transparency and information disclosure practices • BVC's Corporate Governance Committee members • Corporación Reconciliación Colombia - Founding members • Global Compact Network Colombia - Business for Peace • National Network of Regional Development and Peace Programs • Colombian Security Council • Integrated Management System pursuant to the following standards: ISO 9001, ISO 1401, and OSHAS 18001 • Energy Management System pursuant to standard ISO 50001:2011 		x
Strategy				
102-14	Statement from Senior Management	Letter from the President Pages 6		x
Ethics and integrity				
102-16	Values, principles, standards, and codes of conduct	Ethics, Transparency and Anti-corruption Pages 67, 68		x

GRI Standard	Table of Contents	Location	Omissions	External assurance
102-17	Mechanisms for advice and concerns about ethics	Ethics, Transparency and Anti-corruption Pages 68, 70, 71, 76		
Governance				
102-18	Governance structure of the Organization, including committees of the highest governance body	Corporate governance Pages 48, 51, 52		x
102-19	Process through which the highest governance body delegates authority to Senior Management and certain employees on economic, environmental and social matters	Corporate governance Page 60		
102-20	Executive-level responsibility for economic, environmental, and social topics	Corporate governance Page 60		
102-22	Composition of the highest governance body and its committees	Corporate governance Pages 51, 52, 54		
102-23	Indicate whether the chair of the highest governance body also holds an executive position	Corporate governance Page 52		
102-24	Nominating and selecting the highest governance body and its committees	Corporate governance Page 56		
102-25	Processes through which the highest governance body prevents and manages possible conflicts of interest.	Corporate governance Page 62		
102-26	Role of highest governance body and Senior Management in setting purpose, values or mission statements, and strategy, policies and objectives related to the Organization's economic, environmental and social impacts	Corporate governance Pages 51, 60		
102-27	Steps taken to develop and improve the collective knowledge of the highest governance body in connection with economic, environmental and social matters	Ethics, Transparency and Anti-corruption Page 71		
102-28	Performance evaluation of the highest governance body in connection with governance of economic, environmental and social matters. Indicate whether the assessment is independent and the frequency of assessments	Corporate governance Pages 48, 59		

GRI Standard	Table of Contents	Location	Omissions	External assurance
102-29	Role of the highest governance body in identifying and managing economic, environmental and social impacts, risks and opportunities	Corporate governance Page 54 Ethics, Transparency and Anti-corruption Pages 68, 70, 71		
102-30	Role of the highest governance body in reviewing the effectiveness of the Organization's risk management processes, in connection with economic, environmental and social matters	Corporate governance Page 54 Ethics, Transparency and Anti-corruption Page 68		
102-31	Indicate the frequency of reviews by the highest governance body of economic, environmental and social impacts, risks and opportunities	Corporate governance Page 54 Ethics, Transparency and Anti-corruption Page 68		
102-32	Indicate the highest governance body of committee responsible for reviewing and approving the Organization's sustainability reports and ensuring that all material matters are included	About this report Page 5		
102-35	Compensation policies for the highest governance body and Senior Management	Corporate governance Page 58	Senior Management compensation policies are not reported	
102-36	Process for determining compensation	Corporate governance Page 58		
102-37	Explain how the opinions of stakeholders are requested and taken into consideration regarding compensation, including, if appropriate, the results of votes on policies and proposals related to this matter	Corporate governance. Page 58		
Stakeholder participation				
102-40	List of stakeholder groups	Sustainability is in our DNA / Our stakeholders Page 88		x
102-41	Collective bargaining agreements	Annexes Page 215		x
102-42	Identifying and selecting stakeholders	Sustainability is in our DNA / Our stakeholders Page 88		x
102-43	Approach to stakeholder engagement	Annexes Page 205 Sustainability is in our DNA / Our stakeholders Page 88		x
102-44	Key topics and concerns raised	Annexes Page 205		x
Practices for preparation of this report				
102-45	Entities included in the consolidated financial statements	About this report Page 5 The information contained in this Sustainability Report includes information of Grupo Energía Bogotá S.A. E.S.P., Transportadora de Gas Internacional S.A. E.S.P., Transportadora de Energía de Centroamérica S.A., Contugas S.A.C and Cálidda Gas Natural de Lima y Callao S.A.		x

GRI Standard	Table of Contents	Location	Omissions	External assurance
102-46	Defining report content and topic boundaries	Sustainability is in our DNA / Materiality Page 91		x
102-47	List of material topics	Sustainability is in our DNA / Materiality Page 92		x
102-48	Restatements of information	Throughout this report any changes in figures, scope and limits are reported, as applicable		x
102-49	Changes in reporting	About this report Page 5		x
102-50	Reporting period	About this report Page 5		x
102-51	Date of most recent report	About this report Page 5		x
102-52	Reporting cycle	About this report Page 5		x
102-53	Contact point for questions regarding the report	About this report Page 5		x
102-54	Claims of reporting in accordance with the GRI Standards	About this report Page 5		x
102-55	GRI Contents Index	GRI Contents Index Page 189 to 201		x
102-56	External assurance	About this report Page 5		x

GRI Standard	Table of Contents	Location	Omissions	External assurance
Specific contents - material topics				
In-depth knowledge of regulations and legal compliance				
GRI 103: Management approach 2016				
GRI 205: Anti-corruption 2016				
103-1	Explanation of the material topic and its boundary	Ethics, Transparency and Anti-corruption Page 67		
103-2	The management approach and its components	Ethics, Transparency and Anti-corruption Page 67		
103-3	Management approach assessment	Ethics, Transparency and Anti-corruption Page 67		
205-1	Operations assessed for risks related to corruption	95% of TGI operations have been assessed for risks related to corruption	Only information for TGI is presented. No description is provided of the significant risks related to corruption identified through risk assessment.	
205-2	Communication and training about anti-corruption policies and procedures.	Ethics, Transparency and Anti-corruption Pages 68, 72 Annexes Page 201 100% Grupo Energía Bogotá Board members, Cálidda and TRECSA received communications and training on anti-corruption policies and procedures in 2018. TGI and Contugas did not perform communication or training on anti-corruption policies and procedures for Board members. There was no training for partners at TGI or TRECSA in 2018		

GRI Standard	Table of Contents	Location	Omissions	External assurance
205-3	Confirmed incidents of corruption and actions taken	Ethics, Transparency and Anti-corruption Page 71		x
Own	Events reported through the Ethical Channel	Ethics, Transparency and Anti-corruption Page 71	Only information for Grupo Energía Bogotá is reported	
Corporate Governance				
GRI 103: Management approach 2016				
103-1	Explanation of the material topic and its boundary	Corporate governance Page 46		
103-2	The management approach and its components	Corporate governance Page 46		
103-3	Management approach assessment	Corporate governance Page 46		
Own	Effectiveness of the Board of Directors (attendance)	Corporate governance Pages 52, 53		
Own	Average seniority of Board members	Corporate governance Pages 52, 53		
Own	Board of Directors' experience in the industry	Corporate governance Pages 52, 53		
Own	Shareholdings and shareholding requirements	Corporate governance Pages 58		
Own	Shareholdings	Corporate governance Page 50		
Creating value for shareholders				
GRI 103: Management approach 2016				
GRI 201: Economic Performance				
103-1	Explanation of the material topic and its boundary	We create value for our shareholders Page 102		
103-2	The management approach and its components	We create value for our shareholders Pages 102, 104		
103-3	Management approach assessment	We create value for our shareholders Page 103		
201-1	Direct economic value generated and distributed	Annexes Pages 207 and 210	Scope of reviewed information: Colombian transmission and corporate branch	x
Own	Capital structure	Gatefold		
Own	Operating revenue, net profit and EBITDA.	Gatefold		

GRI Standard	Table of Contents	Location	Omissions	External assurance
Operating excellence, quality and service reliability				
GRI 103: Management approach 2016				
103-1	Explanation of the material topic and its boundary	We deliver reliable services Page 114		
103-2	The management approach and its components	We deliver reliable services Page 114		
103-3	Management approach assessment	We deliver reliable services Page 114		
EU4	Length of energy and gas transmission and distribution lines	Annexes Page 208		
Own	Availability of gas transportation and distribution assets	Annexes Page 208		
Own	Availability in energy transmission assets	Annexes Page 208		
Own	Execution of the gas transportation and distribution maintenance plan	Annexes Page 208		
Own	Availability of gas transportation compressor stations	Annexes Page 208		
Own	Reliability of gas transportation service	Annexes Page 208		
Own	Percentage of leaks in gas transportation and distribution assets (%)	Annexes Page 209		
Sustainable supply chain				
GRI 103: Management approach 2016				
GRI 204: Acquisition practices 2016				
GRI 308: Supplier environmental assessment 2016				
GRI 414: Supplier social assessment 2016				
103-1	Explanation of the material topic and its boundary	We optimize resources Page 118		
103-2	The management approach and its components	We optimize resources Pages 119, 120 and 122		
103-3	Management approach assessment	We optimize resources Page 120		
204-1	Proportion of spending on local suppliers	Annexes Page 209		
308-1	New suppliers that were screened and selected using environmental criteria	Annexes Page 210	TGI does not have environmental selection criteria for new suppliers TRECSA does not perform assessments based on environmental criteria	

GRI Standard	Table of Contents	Location	Omissions	External assurance
414-1	New suppliers that were screened using social criteria	Annexes Page 210	TGI does not have social selection criteria for new suppliers TRECSA does not perform assessments based on environmental criteria	
Own	Savings in recruitment processes	We optimize resources Page 121	Scope of re-viewed information: Colombian transmission and corporate branch	x
Own	Proportion of local suppliers	Annexes Page 209		
Protection of life				
GRI 103: Management approach 2016				
GRI 403: Occupational Health and Safety 2016				
103-1	Explanation of the material topic and its boundary	Leaders in caring for life Page 148		
103-2	The management approach and its components	Leaders in caring for life Page 148 to 150		
103-3	Management approach assessment	Leaders in caring for life Pages 149, 150		
403-1	Workers representation in formal joint management-workers health and safety committees	100% of employees at all our companies are presented in occupational safety and health committees		
403-2	Types of injury and rates of injury, occupational diseases, lost days and absenteeism, and number of work-related fatalities	Annexes Pages 227 and 228 The information on other companies is available in their respective sustainability reports, which are published on the websites	Only information for Grupo Energía Bogotá is reported	
403-3	Workers with high incidence or high risk of diseases related to their occupation	* TGI: In 2018, 52% of employees had high incidence or risk of diseases related to their occupation * At Contugas, the work station profiles at greatest risk are station, network, measurement, industrial facilities and emergency technicians and logistics and warehouse attendants * In 2018, at Grupo Energía Bogotá, Contugas and TRECSA no employees who perform occupations with high risk of occupational disease have been identified.		
403-4	Health and safety topics covered in formal agreements with trade unions	Leaders in caring for life Page 150		
EU17	Days worked by contractors and sub-contractors involved in construction, operation and maintenance activities	Annexes Page 227		

GRI Standard	Table of Contents	Location	Omissions	External assurance
Own	Indicators on frequency and severity of incidents leading to lost time by employees and contractors	Annexes Pages 226 and 227		
Human Talent Management				
GRI 103: Management approach 2016				
GRI 202: Market presence 2016				
GRI 401: Employment 2016				
GRI 402: Labor-management relations 2016				
GRI 404: Training and education 2016				
GRI 405: Diversity and equal opportunity 2016				
GRI 406: Non-discrimination				
103-1	Explanation of the material topic and its boundary	Employees, our best talent Page 140		
103-2	The management approach and its components	Employees, our best talent Pages 140, 142 to 146		
103-3	Management approach assessment	Employees, our best talent Page 140		
202-1	Ratio of internal minimum wage to local minimum legal wage	Annexes Page 219		
202-2	Proportion of Senior Management hired from the local community	Annexes Page 221		
401-1	New employee recruitment and employee turnover	Annexes Page 217		
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	Annexes Page 221		
401-3	Parental leave	Annexes Page 217		
402-1	Minimum notice periods regarding operational changes	Grupo Energía Bogotá does not have a pre-defined minimum number of weeks of advance notice prior to significant operating changes that would substantially affect employees		
404-1	Average hours of training per year per employee	Annexes Pages 223 and 224	Only information for Grupo Energía Bogotá is reported The information on other companies is available in their respective sustainability reports, which are published on the websites	

GRI Standard	Table of Contents	Location	Omissions	External assurance
404-2	Programs for upgrading employee skills and transition assistance programs	Annexes Pages 224 and 225	Only the type and scope of implemented programs and the assistance provided to improve employee skills are reported	
404-3	Percentage of employees receiving regular performance and career development reviews	Annexes Page 225	A breakdown by position category and gender is not provided for all companies	
405-1	Diversity of governance bodies and employees	Annexes Page 225		
405-2	Ratio of basic salary and compensation of women to men	Annexes Page 226		
406-1	Incidents of discrimination and corrective actions taken	No cases of discrimination were reported in the reporting period.		
EU15	Percentage of employees eligible for retirement within the next 5 and 10 years by employee type and region	Annexes Page 226	Only totals are reported, not percentages	
Own	Diversity indicators	Annexes Page 221	Only information for Grupo Energía Bogotá is reported	
Own	Employees trained	Annexes Page 221		
Own	Use of benefits	Annexes Page 221		
Own	Employee commitment	Annexes Page 227		
Community development and progress				
GRI 103: Management approach 2016				
GRI 203: Indirect economic impacts 2016				
GRI 412: Human rights assessment				
GRI 413: Local communities 2016				
103-1	Explanation of the material topic and its boundary	We work hand in hand with the communities Pages 128, 136		
103-2	The management approach and its components	We work hand in hand with the communities Pages 129, 131, 136, 138		
103-3	Management approach assessment	We work hand in hand with the communities Pages 129, 136		
203-1	Infrastructure investments and services supported	Annexes Page 213	Only investment amounts are reported	

GRI Standard	Table of Contents	Location	Omissions	External assurance
203-2	Significant indirect economic impacts	Annexes Pages 212 and 213 We work hand in hand with the communities Pages 128, 129	Only positive impacts are reported for TGI, Cálidda, Contugas and TRECSA. Significant indirect economics impacts in the context are not reported	
413-1	Operations with local community engagement, impact assessments, and development programs	We work hand in hand with the communities Page 131		
413-2	Operations with significant (real and potential) negative impacts on the local communities	Annexes Page 214	Types of impact (real or potential) are not reported, and no information is reported for Contugas, because at this time it does not have a study identifying negative social impacts	
EU22	People physically or economically displaced and who received compensation by project type	We work hand in hand with the communities Page 129		

Specific contents - non-material topics

Response to climate change and air quality, biodiversity and water protection and operating eco-efficiency

GRI 103: Management approach 2016

GRI 302: Energy 2016

GRI 303: Water 2016

GRI 304: Biodiversity 2016

GRI 305: Emissions 2016

GRI 306: Effluents and waste 2016

103-1	Explanation of the material topic and its boundary	We protect the environment Page 156		
103-2	The management approach and its components	We protect the environment Pages 156, 157		
103-3	Management approach assessment	We protect the environment Page 156		
302-1	Energy consumption within the Organization	Annexes Page 229		x
303-1	Water extraction by source	Annexes Page 229	This indicator is not reported by TRECSA	

GRI Standard	Table of Contents	Location	Omissions	External assurance
304-1	Operational sites in, or adjacent to, protected areas and areas of high biodiversity value	Annexes Page 229 to 234	Scope of re-viewed information: Colombian transmission and corporate branch	x
304-3	Habitats protected or restored	Annexes Page 235 to 237	This indicator is only reported for Grupo Energía Bogotá and Contugas	
305-1	Direct GHG emissions (scope 1) (tons of CO ₂)	We protect the environment Page 158 Annexes Page 238	Scope of re-viewed information: Colombian transmission and corporate branch	x
305-2	Indirect GHG emissions (scope 2) (tons of CO ₂)	We protect the environment Page 158 Annexes Page 238	This indicator is not reported by: TRECSA for 2017 and 2018, Cálidda for 2018 and Colombian Transmission and Corporate Branch	
305-3	Other GHG emissions (scope 3) (CO ₂ tons)	We protect the environment Page 158 Annexes Page 238	Indicator not reported by GEB (is currently being reformulated). Not reported by TGI in 2017. Not reported by TRECSA in 2017 and 2018. Not reported by Cálidda in 2018	
305-5	Reduction of GHG emissions	We protect the environment Page 157 Annexes Page 238 to 239	This indicator is not reported by TRECSA	
306-2	Waste by type and disposal method	Annexes Page 241	This indicator is not reported by TRECSA, the Colombian Transmission and Corporate Branch	x
Innovation				
GRI 103: Management approach 2016				
103-1	Explanation of the material topic and its boundary	We innovate for transformation Page 125		
103-2	The management approach and its components	We innovate for transformation Page 125		
103-3	Evaluation of the management approach	We innovate for transformation Page 125		
Own	Number of innovative ideas	Annexes Page 210	This indicator is only reported within the scope of Contugas	

GRI Standard	Table of Contents	Location	Omissions	External assurance
Customer Relations				
GRI 103: Management approach 2016				
103-1	Explanation of the material topic and its boundary	We strengthen our customer relations Pages 109 and 110		
103-2	The management approach and its components	We strengthen our customer relations Page 110		
103-3	Management approach assessment	We strengthen our customer relations Page 110		
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	No complaints related to breaches of privacy or loss of customer data have been reported in 2018 (see detail of complaints received in the Annexes, page 208). We strengthen our customer relations Page 113		
Own	Market share (%)	We strengthen our customer relations Page 110		
Own	Customer satisfaction (% or score).	Annexes Page 207	Information is only reported for TGI, Cálidda and Contugas; the Transmission Branch and TRECSA do not measure customer satisfaction	x
Risks				
GRI 103: Management approach 2016				
103-1	Explanation of the material topic and its boundary	Sustainability is in our DNA Page 93		
103-2	The management approach and its components	Sustainability is in our DNA Pages 93, 94		
103-3	Management approach assessment	Sustainability is in our DNA Page 93		
Own	Strategic risks	Annexes Page 202 to 204		
Own	Emerging risks	Annexes Page 205		