

Privacy Notice

Grupo Energía Bogotá S.A. ESP ("**GEB***"), identified with TIN 899.999.082-3, registered address at Carrera 9 No. 73-44 in the city of Bogotá D.C., telephone number in Bogotá: (601) 3268000 and the website www.grupoenergiabogota.com, as Party Responsible for Personal Data Processing, in compliance with the provisions of Law 1581/2012 and Decree 1074/2015, hereby notifies that it will process personal information directly or through third parties, consisting of collecting, storing, using, circulating, registering, managing, reporting, processing, using, evaluating, analyzing, transferring, transmitting, confirming, updating and deleting in accordance with the conditions established by the owner, under standards of confidentiality, security, transparency, truthfulness, temporality, access and restricted circulation.

Personal information will be used for the following purposes:

- a) To send correspondence and notifications.
- b) To contact the Personal Data Owner using any means, especially, but not limited to, email and/or cell phone.
- c) To send information about activities, events, products and/or services of the Organization through the channels or media established for such purpose.
- d) To conduct market research, statistics, and surveys within the framework of GEB's bylaws and policies.
- e) To allow access to GEB facilities.
- f) To capture images through video surveillance systems to ensure the safety of people and property on GEB premises.
- g) To use the owner's image to generate notes or videos and publish them in different media highlighting GEB's activities and services.
- h) To contact stakeholders for brand positioning and reputation management.
- i) To manage procedures (requests, complaints, and claims).
- j) To transfer and/or transmit Personal Data within or outside the country to companies economically associated with GEB (affiliates and subsidiaries), third parties, contractors or GEB partners so that they may comply with Personal Data Processing in accordance with the provisions of the Personal Data Processing Policy.
- k) Other general and specific purposes set forth in our Personal Data Processing Policy.

As the owner of the information you have the following rights: (i) to access free of charge to the personal data provided to GEB that have been processed; (ii) to know, update and correct your personal information; (iii) to request proof of the authorization granted to GEB; (iv) to be informed by the responsible person or the person in charge of the use that has been given to your personal data; (v) to file complaints before the Superintendence of Industry and Commerce for violations of the provisions of the current regulations; (vi) to revoke the authorization granted and request the deletion of the data when the principles, rights and constitutional and legal guarantees are not represented; (vii) to refrain from answering questions about sensitive data or data concerning children and adolescents. You may exercise any of your rights, including, without limitation, your rights of access, rectification, cancellation, and opposition (ARCO), by sending an e-mail to datospersonales@geb.com.co or at the address: carrera 9 No. 73 - 44 Piso 6.

GEB is committed to keeping personal data protected, so please be informed that you may consult our **Personal Data Processing Policy** and/or any substantial change in it on our website www.grupoenergiabogota.com

